

The Cat Companion (TCC) – Cat Visiting Services

1. Fee Schedules

Fee Schedule 1	
TCC StayCATion Package Including Cat and Home Care	
Included Items	Fees
<ul style="list-style-type: none"> Initial consultation prior to commencement of service period Feeding of your cat Regular cleaning of cat food and water bowls and litter tray Regular updates via SMS text message including photos of your cat Basic grooming, i.e., brushing of your cat if requested Play and interaction with your cat during each visit Administering of flea treatment and/or oral medication (if applicable) Basic cleaning of main living areas Watering of indoor and/or outdoor household plants Retrieval of mail and newspapers from mailbox on site of home Placement and collection of council household garbage and recycling bins 	1 visit per day: \$30 for 1 cat \$35 for 2 cats
	2 visits per day: \$55 for 1 cat \$65 for 2 cats
	Additional cats and visits: \$5 for each additional cat per visit

Fee Schedule 2	
Additional TCC Services	
Services	Fees
<ul style="list-style-type: none"> Small fish care (in conjunction with TCC StayCATion Package) Small bird care (in conjunction with TCC StayCATion Package) Small fish care only Small bird care only General pet visit to the veterinarian (non-emergency) Collection of parcels from Australian Post Office outlets Basic food and drink shopping service Home key/fob collection (outside initial consultation) 	<ul style="list-style-type: none"> \$5 per visit \$10 per visit \$20 per visit \$25 per visit \$60 per visit \$60 per visit \$60 per visit \$15

Fee Schedule 3	
Additional Charges	
Charge Item	Fees
<ul style="list-style-type: none"> ◦ Shopping for exhausted pet supplies ◦ Emergency vet pet transportation ◦ Emergency vet waiting service ◦ Emergency household attendance service 	<ul style="list-style-type: none"> ◦ \$60 per visit ◦ \$60 ◦ \$15 per 15 mins ◦ \$15 per 15 mins

Fee Schedule 4	
Where TCC bookings occur during the days detailed below, a surcharge will be applied	
Day	Surcharge Fees
<ul style="list-style-type: none"> ◦ WA public holidays (New Year's Day, Australia Day, Good Friday, Easter Sunday, Easter Monday, ANZAC Day, Western Australia Day, Queen's Birthday, Christmas Day, Boxing Day) ◦ All days falling between Christmas Day and New Year's Day, inclusive ◦ All days falling between Good Friday and Easter Monday, inclusive 	<ul style="list-style-type: none"> ◦ \$10 per visit ◦ \$10 per visit ◦ \$10 per visit

Fee Schedule 5	
Cancellations and Refunds	
Cancellation Notice Period	Refund Schedule
<ul style="list-style-type: none"> ◦ 14 days or less ◦ 15 – 30 days ◦ Over 30 days 	<ul style="list-style-type: none"> ◦ TCC retains 100% of paid deposit ◦ TCC retains 50% of paid deposit ◦ Full refund of paid deposit to client